

Minutes of BOP and Lakes Housing Forum
Held 11am, 21 February 2017
At Rotorua Community Youth Centre, Te Ngae Road, Rotorua.

Present:

Jim Miller, Toi Te Ora (chair)	Brian Pointon, Planning & Funding, BOPDHB
Bill Hewitt, EECA Relationship Manager	Philip King, Tauranga City Council
Jo Smith (CoBOP)	Lorreen Hartley, Whakatane District Council
Alastair Rhodes, Bay Trust	Jodie Rickard, WBOP District Council
James Scarfe, Toi Te Ora	Rachael Davie, WBOP District Council
Barbara Mackenzie, DIA	Liane Gardiner, TPK
Lynda Smardon, MSD (Auckland)	Dominic Lepa, MSD
Ronda Cleland, Toi Te Ora (minutes)	

Apologies:

Pip King, Lakes DHB	Aroha Morgan, Lakes DHB
Hana Edwardson, Kawerau District Council	Rosemary Viskovic, Rotorua Lakes Council
Heather Holt, Taupo District Council	

1. Notes from the last meeting including progress on the actions

- 1.1 Follow up Lakes DHB details for summary of housing projects – James
- 1.2 Terms of Reference finalised and available, review in 6 months – Brian
- 1.3 Keeping links with other groups, eg Homelessness Group, Smartgrowth
- 1.4 Information to go on website about banks being able to put insulation and heating one off payments onto mortgages, with no service charges.
- 1.5 Is everyone happy for minutes and other information distributed to the group to be put on a website that is publicly accessible? **Please email James if not.**

1.6 Voluntary Targeted Rates (VTR)

Discussion:

BOP Regional Council is offering a VTR programme for the Rotorua Airshed. RLC will not bring in VTR and no other councils have VTR. Potentially KDC, TCC and WDC could offer a VTR programme. Bill can talk to councils about VTR programmes but needs to connect with the right people in councils. There was discussion around preparing a presentation for councils (at CEO level) with examples and which also addresses the administrative burden, where funding comes from and remedies for defaults. A question was asked if it would be useful to have BOPRC doing VTRs across the region as they have the processes in place for administering the programme. This would be also useful in areas where councils do not have the funds to provide a VTR programme.

Actions:

- 1.4.1 Group members to email Bill with the names of people he can speak with in local councils about VTRs.
- 1.4.2 Jo will speak to someone at CoBOP to put something together for councils in a comprehensive format.

- 1.4.3 Bill will forward a brochure to Jo about VTRs.
- 1.4.4 James will talk at next Rotorua Airshed meeting about VTRs.

2. Presentation about the approach taken by MSD in Auckland by Lynda Smardon, Regional Director, MSD Auckland

The Manukau Counties Rheumatic Fever programme is the basis of a PHO-administered Hub initiative which receives referrals (eg from school sore throat programmes and DHBs) and then refers out to providers who assess and determine what agencies are appropriate to support families.

Work and Income's role is to assess correct entitlement, provide financial assistance, and ensure families are accessing everything they are eligible to receive. Families are also checked that they are active on the social housing register, and other alternatives for support.

The hub and providers all have good information about providers and support so MSD also needs to be able to give good information. Engagement by MSD is usually face to face following an introductory letter to MSD that providers give to families. There is a 10 day turn around for response to referrals.

MSD attends quarterly healthy housing forum meetings which include insulation and housing providers, Ministry of Health, Housing NZ, MBIE and DHBs.

There is currently a place based project operating in South Auckland for 0-5 year olds with one initiative being sustaining tenancies in housing, rather than healthy housing. Brian commented that in this region the community trust has a similar function to the Hub but no outcome evaluation has been done as to whether hospitalisations have been reduced.

2.1 Actions

- 2.1.1 Lynda will send a report about the Hub to the forum.
- 2.1.2 Brian will send out information with numbers that the community trust has worked with.

3. Thoughts on the current structure of the forum

Discussion:

ODC and RLC are unable to attend every meeting.

It is preferable to have the same people at the forum each time for continuity.

Meetings will become less frequent in the future but it is important to have face to face meetings.

It could be worthwhile to have an onsite meeting.

It is important to have something to focus on and get something moving, eg how to encourage landlord uptake.

3.1 Actions

- 3.1.1 Group to send feedback to James regarding the meeting format so that meetings are effective for everyone – James.
- 3.1.2 Following the next meeting send out a communication to people that may be interested (eg insulation providers) with a summary and key documents so that everyone is engaged – Brian.
- 3.1.3 There is currently a survey being done of 500 landlords to find out why they are not taking up insulation initiatives. The results will be out soon – Bill will send results to James.

4. The draft action framework

See document of group responses

5. Healthy Housing Projects

Current projects:

Jodie and Rachael discussed WBOPDC's 2 projects – Healthy Whare(Maketu) and Project Wai Ora (5 communities in the WBOP). **See attached project summary sheets** for details.

New projects:

- Waimapu Rd, Poike (Tauranga): Community has approached TPK seeking assistance. Philip will follow up re TCC involvement.
- Mangakino. Lakes DHB and DIA involved. Community is wanting to progress work. To be aware Mangakino comes under Trust Waikato's region for funding.

Discussion that forum could assist with current and potential projects.

6. Directory of Service Delivery Providers

Survey forms have been returned with details regarding the following service providers:

- BOPRC (Rotorua)
- Christians Against Poverty (Tauranga, Te Puke, Taupo)
- Expanded Healthy Homes Initiative (BOPDHB)
- Original Healthy Homes Initiative (BOPDHB)
- Installed
- Maketu Healthy Whare
- Murupara Healthy Homes
- Smart Energy Solutions (Tauranga, Whakatane)

Action:

Group members to send names of service providers not on this list to Ronda (ronda.cleland@bopdhb.govt.nz) and Ronda will follow up with them to complete survey form.

Meeting closed: 1.10pm